

DRAFT

SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN

For the 2011/2012 budget

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1. FOREWORD BY THE MAYOR

It is my great pleasure to present the 2011/2012 Service Delivery and Budget Implementation Plan (SDBIP) for the uThukela District Municipality. In terms of the Municipal Finance Management Act (Act 56 of 2003), it is the responsibility of the Mayor to provide general political guidance over the monetary affairs of the municipality.

The 2010/2011 financial year has been met with tremendous financial challenges resulting from two broad issues. Firstly, Council continued facing problems inherited from the old and dilapidated infrastructure that was passed on when the water function was transferred to uThukela. This financial burden is exacerbated by the high cost and volume of infrastructure that needs replacement and continued maintenance, coupled with inherited loans and high levels of unemployment and indigence. Secondly, the fiscal situation is influenced by non-payment of serviced clients, which has resulted in a severely constrained cash flow situation.

Council is considering various innovative ways of maximising service delivery within the 2011/2012 financial year. This includes implementing and researching solutions to monitor water pressure, improve communications, in particular with business and the electricity provider, enhanced customer care and improvements in debt collections and credit control.

The 2011/2012 Service Delivery and Budget Implementation Plan further aims to ensure the continued 100% expenditure of the Municipal Improvement Grant and other provincial and national funds. I am confident that the challenges posed by the implementation of a new budgeting format, imposed by National Treasury, will not hamper service delivery and that uThukela will be in a position to continually and faithfully serve all the people within the District.

It should be noted that current management actions have yielded positive results in the monetary situation of the Municipality and that a newly developed Municipal Turn Around Strategy will ensure a budget that is attainable and expenditure that is swift and beneficial to all residents within the uThukela District Municipality. I am more than confident that with this kind of contribution from our officials as well as councillors serving on the uThukela District Municipal Council, we will be able to overcome fiscal challenges in the 2011/2012 financial year.

It is my heartfelt wish that co-operation and the spirit of co-operative governance will continue in the 2011/2012 financial year and I hereby present our Council's Service Delivery and Budget Implementation Plan for the 2011/2012 financial year.

COUNCILLOR S.M. SITHOLE MAYOR: UTHUKELA DISTRICT MUNICIPALITY

2. INTRODUCTION BY THE MUNICIPAL MANAGER

The uThukela District Municipality is one of 10 district municipalities within KwaZulu-Natal, with an area of 11,329.065 km². It is located along the western boundary of KwaZulu-Natal, wedged between the boundaries of the Kingdom of Lesotho and the Free State Province. The district consists of five local municipalities and one District Management Area (DMA), namely:

- Emnambithi Local Municipality (KZ232)
- Indaka Local Municipality (KZ233)
- Umtshezi Local Municipality (KZ234)
- Okhahlamba Local Municipality (KZ235)
- Imbabazane Local Municipality (KZ236)
- District Management Area 23 (KZDMA23)

The uThukela District Municipality derives its name from the Tugela River that rises from the Drakensberg Mountains and supplies water to a large portion of KwaZulu-Natal and Gauteng. The uThukela District Municipality is predominantly rural, with approximately 75% of the population living on the rural landscape. The District is bisected by the N3 National Road, offering limited benefit to the people of the District. The economic hub of the District is the town of Ladysmith with the industrial areas of Danskraal and the Ithala Industrial Estate, as well as the town of Estcourt.

Located within the uThukela District Municipality is the Ukhahlamba Drakensberg World Heritage Site stretching 93958.22 hectares or 8.3% of the area of the District. The main tourism hub is Cathkin Park, which falls within the Cathkin Park Development Node, with a second development node located near the Royal Natal National Park, called the Babangibone Development Node. The towns of Bergville and Winterton are located close to the Drakensberg and derive benefits from the tourism industry. The town of Ladysmith is a significant historical tourism destination and offers a number of museums and historical sites.

The uThukela District has a population of 714,910 people and is predominantly female. The average annual household income is R23,419 and the annual income per capita is R3,046. The majority of the population within the uThukela District Municipality is African (95.40%), followed by Indian (3.25%), White (1.05%) and Coloured (0.31%). From the 400,921 economically active population, 30% is employed, 17% is unemployed and 53% is not working. Employment is mainly in the manufacturing industry, followed by community/social services and the wholesale/retail sectors.

2.1 VISION, MISSION AND CORE VALUES

Vision:

The Vision of the uThukela District Municipality is as follows:

"An improved quality of life for all, in a globally interconnected, stable and developed region"

Mission:

The Mission of the uThukela District Municipality is as follows:

"To provide quality services and development in an efficient, effective, sustainable and cost effective manner"

Core Values:

The Vision and Mission of the uThukela District Municipality reflects the following Core Values:

- An improved quality of life for all living within the District
- Development that is conscience of global influences and opportunities
- Development through quality and responsive service delivery
- Achieving a social, economic and financially stabile District
- Efficient, effective, sustainable and cost effective service delivery

2.2 LEGISLATIVE MANDATE

The **Municipal Finance Management Act** (MFMA) (Act 56 of 2003) is the guiding document that regulates the drafting of a Service Delivery and Budget Implementation Plan (SDBIP) by the mayor of a municipality. The purpose of a SDBIP is to provide a mechanism to monitor and manage service delivery implementation in the context of available budget, performance targets and strategic objectives, as contained in the municipality's Integrated Development Plan (IDP).

Chapter 1 of the Municipal Finance Management Act (MFMA) (Act 56 of 2003), states that the Service Delivery and Budget Implementation Plan (SDBIP) of a municipality is a detailed plan, approved by the mayor, in terms of Section 53 (1)(c)(ii) of the MFMA for the implementation of the municipality's annual budget and delivery of services. In terms of this section, the following must be included in the SDBIP:

- a) Projections for each month of
 - i. Revenue to be collected (by source)
 - ii. Operational Expenditure (by vote)
 - iii. Capital Expenditure (by vote)
- b) Service delivery targets and performance indicators for each quarter; and
- c) Any other matters that may be prescribed and includes any revisions imposed by the Mayor in terms of Section 54 (1)(c).

Chapter 7, Section 53(1)(c)(ii) of the Municipal Finance Management Act (MFMA) (Act 56 of 2003), states that the mayor must take all reasonable steps to ensure the municipality's SDBIP is approved within 28 days after the approval of the budget. Section 53(1)(c)(iii)(bb) states that the mayor must take steps to ensure that the annual performance agreements are linked to the SDBIP. Section 53(3)(a) requires that the mayor makes public the SDBIP within 14 days after its approval.

Section 69 (3)(a) in **Chapter 8** of the Municipal Finance Management Act (MFMA) (Act 56 of 2003), states that the Municipal Manager must submit to the mayor a draft SDBIP within 14 days after the approval of the municipal budget. Sections 71 and 72 of the MFMA deals with the monitoring and implementation of the SDBIP and reporting on the expenditure or variances of expenditure as reflected in the SDBIP.

2.3 SDBIP PROCESS

The SDBIP process entails the following:

- Drafting of a municipal Integrated Development Plan (IDP)
- Submission of IDP projects to inform the Municipal Budget
- Drafting of a Municipal Budget
- Developing of Performance Targets and Key Performance Indicators
- Drafting of a Draft SDBIP by the Municipal Manager and Management Team (14 days after approval of the annual budget)
- Submission of the SDBIP to the Mayor
- Approval of the SDBIP by the Mayor (28 days after approval of the annual budget)
- Approval of the SDBIP by the Mayor
- Monitoring the SDBIP and Financial Oversight
- Review of the SDBIP on a Quarterly Basis
- Bi-annual reporting to Council
- Reporting on Service Delivery in terms of the SDBIP

2.4 STRATEGIC OUTCOMES

ISSUE: PROVISION OF SUSTAINABLE INFRASTRUCTURE, WATER AND SANITATION SERVICES AND BACKLOG THEREOF								
KPA: Basic Services Delivery and Infrastructure investment								
Strategy	Strategic Outcome							
Through the implementation and review of water and sanitation projects in line with the WSDP and CIP	Reviewed and implemented WSDP and CIP							
Through efficient and effective management of resources and assets	Efficient and effective resource and asset management							
Through the conduction of an internal self-assessment to ensure sustainable and efficient service delivery	Sustainable and efficient service delivery							
Through the implementation of emergency water and sanitation projects	Provision of emergency water and sanitation services							
Through the implementation of UTDM social infrastructural programs	Implemented social infrastructural programs							
Through the identification of relevant areas of research and sourcing of funding	Documented Research							
ISSUE: ECONOMIC DEVELOPMENT								
KPA: Local Economic	Development							
Strategy	Strategic Outcome							
Through the creation of an environment that is conducive to economic development	Economic development							
Through the provision of infrastructure to unlock development	Infrastructure that will unlock development							
Through the implementation of an SMME Programme and the development of an SMME Policy	SMME Programme and Policy							
Through the implementation of the LED plan	Implementation according to the LED plan							
Through the implementation of the Tourism Plan	Implementation according to the Tourism Plan							
Through the coordination of tourism activities at local level	Coordinated tourism activities							
Through the identification of tourism opportunities within the District	Identified tourism opportunities							
Through the development of a marketing and communication strategy	A marketing and communication strategy							

	OF WELLNESS						
KPA: Basic Services Delivery and Infrastructure Investment							
Strategy	Strategic Outcome						
By implementing the health and hygiene education strategy	Health and hygiene education						
By monitoring the quality of water used for domestic purposes	Quality domestic water						
By monitoring the quality of food stuffs at point of production, transportation, storage and sale to the public	Safe food stuffs of good quality						
Through the implementation of milk control bylaws	Implemented milk control bylaws						
Through the development and implementation of relevant bylaws to address all District Health Services Components	Bylaws to address all District Health Services Components						
Through the implementation of district HIV/AIDS strategy	Implemented district HIV/AIDS strategy						
Through the implementation of the Environmental Management Plan and Strategic Environmental Assessment	Implemented Environmental Management Plan and Strategic Environmental Assessment						
Through the implementation of the Health and Safety programme	Implemented Health and Safety programme						
KPA: Good Governance and Co	-						
Strategy	Strategic Outcome						
Through supporting public safety programs aimed at combating and reducing crime	Crime reduction						
Through the review and implementation of the disaster management plan	Implemented disaster management plan						
	Ovids an angular and an angular dispotent						
Through the proper implementation of the emergency section of the disaster management plan	Quick emergency responses to disasters						
disaster management plan	THE DISTRICT						
disaster management plan ISSUE: FINANCIAL AND ADMINISTRATIVE CAPACITY OF	THE DISTRICT						
disaster management plan ISSUE: FINANCIAL AND ADMINISTRATIVE CAPACITY OF KPA: Financial Viability a	THE DISTRICT and Management						

Through the provision of appropriate IT infrastructure	Functional IT infrastructure
Through the reviewing of the existing district skills development	Updated skills development plan
plan	
Through the optimal utilization and management of district resources	Optimal utilization and management of financial resources
Through planning within the DMA	DMA Strategy
Through implementing financial management capacity building	Capacitated financial department
programs	
Through the development and implementation of a Turn-around	Implemented Turn-around Strategy
Strategy	

ISSUE: ACCOUNTABILITY AND PUBLIC PARTICIPATION INSTITUTIONS

KPA:	Good	Governance and	d Communi	itv	Participation
*** *** *	3000	Governance an		1 t. y	I al acipation

Strategy	Strategic Outcome
Through community participation on governance issues	Informed community
Through participating in existing accountability and public participation institutions and structures, e.g. Ward Committees, IDP Forums, etc.	Public participation
Through the review of the Employment Equity plan	Updated Employment Equity plan

ISSUE: COORDINATION OF SOCIAL AND OTHER SERVICES

KPA: Municipal Transformation and Institutional Development

Strategy	Strategic Outcome
Through the strengthening and implementation of youth, women and	Implemented social programs
people with disabilities programs	
Through the enhancement of the functioning of the gender working	Functional Gender Working Committee
committee	
Through the support and implementation of sports programs	Implemented sports programs
Through the support and implementation of programs for the	Implemented physically challenged programs
physically challenged	
Through the support and implementation of programs for the senior	Implemented programs for the senior citizens
citizen	
Through the engagement with local housing forums in order to align	Water and sanitation supply to housing developments
water and sanitation infrastructure with housing development	

3. MONTHLY PROJECTIONS OF REVENUE TO BE COLLECTED BY SOURCE

YEAR: 2011/2012

		Revenue Source								
Month	Equity Share	Interest	Other Income	Water	Sanitation	Penalties on Arrears	Provincial Grants	Grants (DORA)	MIG	
July '11	R 57,367,750	R 18,167	R 584,842	R 6,631,574	R 1,406,611	R 82,213	R 2,400,000	R 12,481,750	R 37,685,000	
Aug '11		R 18,167	R 584,841	R 6,631,574	R 1,406,611	R 82,213				
Sep '11		R 18,167	R 584,842	R 6,631,574	R 1,406,611	R 82,213				
Oct '11		R 18,167	R 584,841	R 6,631,574	R 1,406,611	R 82,213				
Nov '11	R 57,367,750	R 18,167	R 584,841	R 6,631,574	R 1,406,611	R 82,213		R 12,481,750	R 37,685,000	
Dec '11		R 18,167	R 584,842	R 6,631,574	R 1,406,611	R 82,213				
Jan '12		R 18,167	R 584,842	R 6,631,574	R 1,406,611	R 82,213				
Feb '12		R 18,167	R 584,842	R 6,631,574	R 1,406,611	R 82,213				
Mrt '12	R 57,367,750	R 18,167	R 584,841	R 6,631,574	R 1,406,611	R 82,213		R 12,481,750	R 37,685,000	
Apr '12		R 18,167	R 584,842	R 6,631,574	R 1,406,611	R 82,213				
May '12	R 57,367,750	R 18,167	R 584,841	R 6,631,574	R 1,406,611	R 82,213		R 12,481,750	R 37,685,000	
Jun '12		R 18,167	R 584,843	R 6,631,574	R 1,406,611	R 82,213				
TOTAL	R 229,471,000	R 218,000	R 7,018,100	R 79,578,893	R 16,879,330	R 986,550	R 2,400,000	R 49,927,000	R 150,740,000	

Monthly Income:

July 2011	R 118,657,906
August 2011	R 8,723,405
September 2011	R 8,723,406
October 2011	R 8,723,405
November 2011	R 116,257,905
December 2011	R 8,723,406
January 2012	R 8,723,406
February 2012	R 8,723,406
March 2012	R 116,257,905
April 2012	R 8,723,406
May 2012	R 116,257,905
June 2012	R 8,723,407

Total: R 537,218,873

4. MONTHLY PROJECTIONS OF <u>OPERATIONAL</u> EXPENDITURE FOR EACH VOTE

Operational Expenditure July 2011 – December 2011

Operational Expenditure July 2011 – December 2011								
	July '11	Aug '11	Sept '11	Oct '11	Nov '11	Dec '11		
Department								
Councillors	R 443,323							
Allowances								
Salaries	R 7,291,964	R 7,291,964	R 7,291,964	R 7,291,964	R 14,583,928	R 7,291,964		
Pension Fund	R 756,971							
Medical Aid	R 266,917							
Group Life	R 129,117							
contribution								
UIF	R 58,119							
SALGA BC				R 31,903				
Workmans	R 57,994							
Compensation								
General	R 10,955,764							
Expences								
Maintenance	R 2,300,493							
Capital	R 656,204							
Charges								
Contributions	R 383,333							
Fixed Assets	R 224,594							

Operational Expenditure January 2012 – June 2012

	Jan'12	Feb '12	Mrt '12	Apr '12	May '12	June '12	Total
Department				F			
Councillors	R 443,323	R 5,319,878					
Allowances							
Salaries	R 7,291,964	R 94,795,532					
Pension Fund	R 756,971	R 9,083,653					
Medical Aid	R 266,917	R 3,203,008					
Group Life	R 129,117	R 1,549,408					
contribution							
UIF	R 58,119	R 697,433					
SALGA BC							R 31,903
Workmans	R 57,994	R 695,923					
Compensation							
General	R 10,955,764	R 131,469,163					
Expences							
Maintenance	R 2,300,493	R 27,605,920					
Capital	R 656,204	R 7,874,453					
Charges							
Contributions	R 383,333	R 4,600,000					
Fixed Assets	R 224,594	R 2,695,130					

Total Annual Operational Expenditure: R 289,621,404

5. MONTHLY PROJECTIONS OF <u>CAPITAL</u> EXPENDITURE FOR EACH VOTE

Capital Expenditure July 2011 – December 2011

	July '11	Aug '11	Sept '11	Oct '11	Nov '11	Dec '11
Department						
Soft Projects	R 3,286,245					
Projects - grants	R 4,190,583					
Projects - MIG	R 12,394,490					
Project - carry over	R 761,804					

Capital Expenditure January 2012 – June 2012

	Jan'12	Feb '12	Mrt '12	Apr '12	May '12	June '12	Total
Department							
Soft Projects	R 3,286,245	R 39,434,935					
Projects - grants	R 4,190,583	R 50,287,000					
Projects - MIG	R 12,394,490	R 148,733,885					
Project - carry over	R 761,804	R 9,141,649					

Total Capital Expenditure: R 247,597,469

6. QUARTERLY PROJECTIONS OF SERVICE DELIVERY TARGETS AND PERFORMANCE INDICATORS

National KPA	Strategic Objective	Measurable Objective/Output	Performance Measure/Indicator (Unit of Measure)	Target	Q1	Q2	Q3	Q4	Responsible Department	Source of funding
Municipal	To provide	Approved organogram	Yes/No	Yes	n/a	n/a	n/a	n/a	Corp	Operational
Transformation and Institutional Development	effective and efficient Human	Number of Black staff employed in management	Number of staff	5	5	5	5	5	Corp	Operational
Development	Resources Management	Women employed by the municipality	Number of staff	90	90	90	90	90	Corp	Operational
	Services	Youth employed by the municipality	Number of staff	41	41	41	41	41	Corp	Operational
		Employees with disabilities employed by the municipality	Number of staff	0	0	0	0	0	Corp	Operational
		Approved Workplace Skills Plan	Yes/No	Yes	n/a	n/a	n/a	n/a	Corp	Operational
		Budget spent on Work Place Skills Plan	% spent	1.00%	0.25%	0.50%	0.75%	1.00%	Corp	Operational
		Scarce Skills Policy	Yes/No	Yes	n/a	n/a	n/a	n/a	Corp	Operational
		Recruitment policy	Yes/No	Yes	n/a	n/a	n/a	n/a	Corp	Operational
	To ensure effective	Review of fleet management policy	Date of review	30/09/2010	30/09/2010	-	-	-	Finance	Operational
	administrative	Provision of secretarial services	Number of meetings	40	10	10	10	10	Corp	Operational
	support services		Notice of meeting (agendas)	5 working days prior to meeting	5 working days prior to meeting	5 working days prior to meeting	5 working days prior to meeting	5 working days prior to meeting	Corp	Operational
			Turnaround time for minutes	3 working days	Corp	Operational				
	To conform to	Community surveys	Number of surveys	2		1		1	Corp	Operational
	the Batho Pele Principles	Develop a consumer charter	Date of adoption	31/12/2010		31/12/2010			Corp	Operational
	To ensure	Adopted IDP	Date adopted	30/06/2011	-	-	-	30/06/2011	Planning	Operational
	integrated	Spatial development framework	Y/N	30/06/2011	-	-	-	30/06/2011	Planning	Operational
	development planning	Environmental Management Plan	Y/N	30/06/2011	-	-	-	30/06/2011	Health & Env Serv	Operational
		Land use management system	Y/N	30/06/2011	-	-	-	30/06/2011	Planning	Operational
		IDP Process Plan	Date adopted	30/09/2010	-	-	-	30/09/2010	Planning	Operational
		IDP Framework Plan	Date adopted	30/09/2010	-	-	-	30/09/2010	Planning	Operational
		Implement Employee Wellness Programme	Date of review	30/06/2011	-	-	-	30/06/2011	Health & Env Serv	Operational
			Number of programmes/ workshops undertaken	4	1	1	1	1	Health & Env Serv	Operational
			Establish a functional	30/09/2010	30/09/2010	-	-	-	Health &	Operational

	ĺ		occupational health and safety						Env Serv	
			committee	3	-	1	1	1	Health &	Operational
							· ·	· ·	Env Serv	operational
	To implement an effective	Performance Management Systems	Yes/No	Yes	n/a	n/a	n/a	n/a	Planning	Operational
	organisational and individual	Adopt Performance Management Framework	Date adopted	30/09/2010	30/09/2010	-	-	-	Planning	Operational
	performance management	S57 performance agreements	Number of agreements	7	7	-	-	-	Office of the MM	Operational
	system	Quarterly performance reports prepared within 30 days of quarter end	Date	Quarterly	31/07/2010	31/10/2010	31/01/2010	30/04/2010	Planning / All	Operational
		Mid year budget and performance report	Date	25/01/2011	-	-	25/01/2011	-	Planning	Operational
		Draft Annual Performance Report submitted to Auditor General	Date	31/08/2010	31/08/2010	-	-	-	Planning / All	Operational
		Draft Annual Report	Date	30/11/2010	-	30/11/2010	-	-	Planning	Operational
		Table Annual Report	Date	31/01/2011	ı	-	31/01/2011	-	Planning	Operational
		Oversight Report	Date	31/03/2011	-	-	31/03/2011	-	Planning	Operational
		Establish Oversight Committee to review Annual Report	Date	30/09/2010	30/09/2010	-	-	-	MM	Operational
	To develop and implement the Municipal Turn Around Strategy	Achievement of the approved Municipal Turnaround Strategy	% of plan achieved	100%	25%	50%	75%	100%	All	Operational
	To provide effective communicatio n solutions	Develop and implement communication strategy	Date	31/12/2010	1	31/12/2010	-	-	Corporat e	Operational
	To provide effective	Implement District Information Management System (DIMS)	Date	30/06/2011	-	-	-	30/06/2011	Planning	Operational
	Information	Develop IT Policy (ITIL)	Date	31/12/2010	-	31/12/2010	-	-	Planning	Operational
	Technology solutions	Implementation of the IT Policy	% of policy implemented	50%	-	-	25%	50%	Planning	Operational
Basic Service Delivery and	To reduce infrastructure	Review the Water Services Development Plan	Date of review	30/06/2011	-	-	-	30/06/2011	WSA	Grant
Infrastructure Development	backlogs within water and sanitation	Implementation of identified projects in IDP	% of capital budget spent (cummulative)	100%	25%	50%	75%	100%	Technical	Grant
	services	Households with access to basic water	Number of households	6000	1500	1500	1500	1500	Technical	Grant
	1	Provision of bulk water	Number of kilometres of piping	592	181	260	31	120	Technical	Grant

Households with access to basic sanitation Develop a Comprehensive portable water and sanitation aservices To provide sarvices Response time to attend to water complaints. Reduction of water losses Reduction of water losses To provide access to free basic services To provide construction of sportsfields To stroide access to free basic services To provide access to free basic services To provide access to free basic services To provide construction of sportsfields To stroide access to free basic services To provide ac	I	1	infrastructure	laid							
Samitation Develop a Comprehensive Infrastructure Plan Develop a Comprehensive Infrastructure Plan Develop a Comprehensive Infrastructure Plan Develop and maintenance plan and sanitation services Northead and sanitation services Personal services Per					7000	1750	1750	1750	1750	Technical	Grant
Infrastructure Plan Operation and maintenance plan to be developed and propriate water and sanitation services Response time to attend to water complaints Reduction of water losses Response time to attend to water complaints Reduction of water losses Response time to attend to water complaints Reduction of water losses Finance water quality standards are maintained To provide social services infrastructure To provide social services infrastructure To provide basic services To provide basic services To provide basic services To provide water services Number of households Reviewopment Number of											
To provide sustainable portable water and sanitation services Page 2016 Page 3 Page 3				Date approved	30/06/2011	-	-	-	30/06/2011	WSA	Donor
sustainable portable water and sanitation services Seponse time to attend to water occasional services Response time to attend to water complaints											
portable water and sanitation services Response time to attend to water complaints Reduction of valer losses Ensure water quality standards are maintained To provide social services infrastructure To provide access to free basic services Basic services Local Economic Development To stimulate development election of the development and to reduce poverty within the District To promovery within the District To promover within the District to provide with a caces to gree water services within the District to provide with a caces to gree water services within the District to provide with a caces to gree water services within the District to provide with a caces to gree water services where water services within the District to provide with a caces to free water services water ser				Number of plans developed	104	26	26	26	26		Operational
and sanitation services Response time to attend to water complaints Response time to attend to water complaints Reduction of water losses Ensure water quality standards are maintained To provide access to free basic services infrastructure To provide access to free basic services infrastructure To thuseholds with access to free water services water services and to reduce and to reduce poverty within the District To provide access to free basic services To simulate Sconomic Development and to reduce poverty within the District To provide access to free basic services To provide access to free basic services To simulate sustainable connomic development and to reduce poverty within the District To provide access to free basic services To provide access to free basic services To stimulate Sconomic Development and to reduce poverty within the District To provide access to free basic services To stimulate sustainable economic development and to reduce poverty within the District and to reduce poverty within the			•							services	
Services Response time to attend to water Time			implemented	% of plans implemented	100%	100%	100%	100%	100%	Water	Operational
Response time to attend to water complaints Reduction of water losses Reduction of sportfields Reduction of water losses Revices Revices Revices Resurces Reduction of water losses Revices Inflation water losses Revices Inflation water losses Revices Inflation water losses Revices Inflation water losses Revices In				70 of plans implemented	10070	10070	10070	10070	10070		Operational
Complaints Reduction of water losses % reduction in losses 10% n/a			Response time to attend to water	Time	48 hours	48 hours	48 hours	48 hours	48 hours		Operational
Ensure water quality standards are maintained To provide social services infrastructure To provide access to free basic services Ensure water quality standards (microbiological quality) To provide access to free basic services To stimulate sustainable economic development and to reduce poverty within the District To promote tourism within the District Tourism for a proposed and proved and pr											
Ensure water quality standards are maintained To provide social services infrastructure To provide access to free basic services basic services sanitation services To stimulate sustainable economic development and to reduce proverty within the District To promote tourism victored provided To promote tourism victored provided To promote tourism within the District To promote tourism victored provided are maintained are maintained are maintained are maintained biological quality s and a provided constructed provided in page 10 provided constructed provided on the tell plan in page 10 provided (estimate)			Reduction of water losses	% reduction in losses	10%	n/a	n/a	n/a	n/a	Water	Operational
To provide social services infrastructure											
To provide social services infrastructure To provide access to free basic services basic services Households with access to free where services Households with access				•	100%	n/a	n/a	n/a	n/a		Operational
To provide social services infrastructure To provide access to free basic services Local Development To stimulate cechomic Development the District To provide access to free basic services To stimulate sustainable economic development and to reduce poverty within the District To provide access to free basic services To provide access to free basic services To stimulate sustainable economic development the District for the Distric			are maintained								
Social services infrastructure To provide access to free basic services Households with access to free basic services Number of households 86000(estima 86000(estima 86000(estima 1et planning 16000 perational 1et planning 16000 perational 1et planning 1600 perational 1et planning 1600 perational 160		To provide	Construction of sportsfields		1				1		Donartmont
Infrastructure Infr			Construction of sportsheids		'	-	-	-	'	recrimical	
To provide access to free water services Households with access to free water services Households with access to free water services Households with access to Households with acces to Households with acces to Households with access to Households with acces to Households with				Jones action, provided							
access to free basic services Households with access to sanitation services Households with access to sanitation services											
Description			Households with access to free	Number of households							Operational
Local Economic Development Sustainable economic Development be serviced and to reduce poverty within the District Formation of the LED plan Mumber of jobs To promote tourism within the District Formation in the District Formation in the District Formation for the LED plan Formation of the tourism within the District Formation in the District Formation i											
To stimulate sustainable expendence of the commit summit sustainable expendence of the sustainable expendence of the commit sustainable expendence of the commit sustainable expendence of the commit summit summi		basic services		Number of households		. `				_	Operational
Sustainable economic development and to reduce poverty within the District To promote tourism because the form the tourism plan To promote tourism within the District To promote tourism because the form the tourism plan Functional District Tourism for a Punning Operational August spent plan Functional District Tourism for a Punning Operational August spent plan Forum Foru				N 1 6 16		te)	te)	te)	mate)		0 1
Development development and to reduce poverty within the District Functioning District LED forum Number of meetings 4				Number of summits	1	-	1	-	-	Planning	Grant
development and to reduce poverty within the District Develop SMME Policy Date approved 30/09/2010 30/09/2010 - - - Planning Operational				Number of meetings	1	1	1	1	1	Dlanning	Operational
and to reduce poverty within the District Develop SMME Programme Date approved 30/09/2010 30/09/2010 - - - Planning Operational	Development					30/09/2010	<u> </u>	<u> </u>		_	
poverty within the District SMME Programme implemented Soft SMME budget spent 90% - 30% 60% 90% Planning Operational											
Implementation of the LED plan % of LED budget spent 90% 20% 40% 60% 90% Planning Operational		poverty within				-	30%	60%	90%		
Jobs created through the municipality's LED initiatives Jobs created through the municipality's capital projects To promote tourism within the District Functional District Tourism fora Functional District Tourism fora Publish tourism brochure Punning Operational 2000 0 400 600 1000 Planning Operational 90% 20% 40% 60% 90% Planning Operational 1 1 1 1 1 1 1 Planning Operational 1 1 1 1 1 1 Planning Operational 1 1 1 1 Planning Operational		the District				20%					
Jobs created through the municipality's capital projects To promote tourism within the District Functional District Tourism fora Publish tourism brochure To promote tourism within the District Functional District Tourism fora Publish tourism fora Publish tourism brochure Number of jobs Technical Grant 90% 20% 40% 60% 90% Planning Operational 1 1 1 1 1 1 1 Planning Operational 1 1 1 1 1 1 1 Planning Operational 1 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1				<u> </u>	2000				1000		-
To promote tourism within the District Functional District Tourism fora Publish tourism brochure Municipality's capital projects Functional District Tourism fora Publish tourism brochure Functional District Tourism fora Published Functional Published F				•						•	•
To promote tourism within the District Implementation of the tourism Modest spent 90% 20% 40% 60% 90% Planning Operational				Number of jobs						Technical	Grant
tourism within the District plan planning planning plan planning plan planning plan planning planning plan planning plannin					1						
the District Functional District Tourism Forum Functional District Tourism fora Number of forum meetings 4 1 1 1 1 1 1 1 Planning Operational 1 1 1 1 1 1 Planning Operational 1 1 1 1 1 1 Planning Operational 2 Publish tourism brochure 4 1 1 1 1 1 1 1 Planning Operational 3 0/06/2011 Planning Operational			•	% of budget spent	90%	20%	40%	60%	90%	Planning	Operational
Forum Functional District Tourism fora Number of fora meetings 4 1 1 1 1 1 Planning Operational Publish tourism brochure date published 30/06/2011 Solution of the published 30/06/2011 Planning Operational				Number of fourte montings	A	4	4	4	4	Dlannine	Operational
Functional District Tourism fora Number of fora meetings 4 1 1 1 1 1 Planning Operational Publish tourism brochure date published 30/06/2011 Splanning Operational		tile District		Number of forum meetings	4	1	1		1	Pianning	Operational
Publish tourism brochure date published 30/06/2011 30/06/2011 Planning Operational				Number of fora meetings	1	1	1	1	1	Planning	Operational
						'	'	<u> </u>	•		-
I TO DEVELOP DE L'IDEVELOP MARKETINO STRATEGOV I DATE APPROVED I 31/12/2010 I 31/12/2010 I 1 Planning I Operational I		To develop a	Develop marketing strategy	Date approved	31/12/2010		31/12/2010		00/00/2011	Planning	Operational

	marketing strategy									
Good Governance,	To undertake on-going	Creation of database of research areas/projects	Y/N	Y	n/a	n/a	n/a	n/a	All	Operational
Community Participation	research to the benefit of the	Research projects undertaken	Number of research projects undertaken	4	1	1	1	1	All	Operational
and Ward Committee	district.	Sourcing of funding for research/researched projects	Number of projects funded	4	0	0	0	4	All	Operational
Systems	To ensure an effective	Perform risk assessment of the municipality	Approved risk profile	30/09/2010	30/09/2010				MM / Finance	Operational
	internal audit and risk	Review and implement fraud/anti-corruption plan	Number of workshops	2		1		1	Finance	Operational
	management strategy	Financial and Performance audit committee	Yes/No	Yes					Finance	Operational
			Number of meetings	4	1	1	1	1	Finance	Operational
		Internal audit activity	% achievement of the internal audit plan	100%	25%	50%	75%	100%	Finance	Operational
		Implementation of action plan stemming from Auditor General's findings	% achieved	100%			30%	100%	All	Operational
	To actively involve the community	Awareness campaigns	Number of campaigns	4	1	1	1	1	All	Operational
		Mayoral imbizo's	Number of Imbizo's	1				1	Planning / Corp	Operational
	and stakeholders	Budget and IDP roadshows	Number of roadshows	7				7	Planning / Finance	Operational
	in the affairs of	IDP representative forums	Number of meetings held	2		1		1	Planning	Operational
	the municipality	Sector department meetings	Number of meetings held	5	1	1	2	1	Health & Planning	Operational
		Number of council meetings	Number of meetings held	4	1	1	1	1	MM	Operational
		Adverts in local media	Number of adverts newsprint	7			3	4	Planning & Corp	Operational
			Number of radio slots	52	13	13	13	13	MM	Operational
	To actively	Mayoral Forum	Number of meetings	4	1	1	1	1	MM	Operational
	participate in	Municipal managers' Forum	Number of meetings	4	1	1	1	1	MM	Operational
	IGR structures	CFO Forum	Number of meetings	4	1	1	1	1	Finance	Operational
		IDP managers Forum	Number of meetings	4	1	1	1	1	Planning	Operational
		District Aids Council Forum	Number of meetings	4	1	1	1	1	Health & Env Serv	Operational
		WSA Managers Forum	Number of meetings	4	1	1	1	1	Health & Env Serv	Operational
		Housing Forum	Number of meetings	2		1		1	Health & Env Serv	Operational
	To develop,	Assessment / Documentation of	Date of completion	30/09/2010	30/09/2010				All	Operational

	review and implement	policies, procedures, by-laws and sector plans								
	policies, procedures, by-laws and	Develop new policies, procedures, by-laws and sector plans where necessary	% Compliance	100%	n/a	n/a	n/a	100%	All	Operational
	sector plans	Review existing policies, procedures, by-laws and sector plans where necessary	% Compliance	100%	n/a	40%	60%	100%	All	Operational
		Effectively implement policies, procedures, by-laws and sector plans	% Compliance	100%	100%	100%	100%	100%	All	Operational
		Establishment of a buffer zone around the world heritage sites	Number of meetings	4	1	1	1	1	Planning	Operational
Financial Viability and Financial Management	To enhance the revenue of the municipality	Efficiency in cash collections	% of billed/invoiced collected	45%	45%	45%	45%	45%	Finance	Operational / Grant
		Review of tariffs 2011/12	Date of review	31/05/2011				31/05/2011	Finance	Operational
		Review of credit control policy	Date of review	31/12/2010		31/12/2010			Finance	Operational
		Review of rates policy	Date of review	31/12/2010		31/12/2010			Finance	Operational
		Undertake data cleansing	Date completed	30/06/2011				30/06/2011	Finance	Operational / Donor / Loan
		Intelligent metering system	Number of meters installed per household	7500				7500	Finance	Loan / Donor
		Awareness campaign to encourage payment	Number of roadshows	4	1	1	1	1	Finance	Operational
	To ensure	Debt (loan) service payments	R value	R2.4 million		R1,2 million		R1,2 million	Finance	Operational
	compliance to financial	Compliance to terms of loan agreements	% compliance	100%	100%	100%	100%	100%	Finance	Operational
	management requirements	Total revenue received from grants and subsidies	R value	407481294					Finance	Operational
		Grants and subsidies spent	% spent	100%	15%	35%	75%	100%	Finance	Operational
		Audit opinion 2009/10	Unqualified	Unqualified	n/a	n/a	Unqualified	n/a	All	Operational
	To ensure	Total operating budget	R value	471810322					Finance	Operational
	effective budgeting and	Total salaries and wages (including benefits)	R value	105891518					Finance	Operational
	timeous reporting	Monthly report submitted to mayor within 10 workings days after month end	number of days	10 days	10 days	10 days	10 days	10 days	Finance	Operational
		Quarterly reports to Mayor within 30 days of the quarter end.	Number of days	30 days	30 days	30 days	30 days	30 days	Finance	Operational
		Monthly report submitted to	Number of reports submitted	12	3	3	3	3	Finance	Operational

		Provincial Treasury								
		Table mid-year budget and	Date tabled	25/01/2011			25/01/2011		Finance /	Operational
		performance report							Planning	
		Table adjustment budget	Date tabled	31/01/2011			31/01/2011		Finance	Operational
		Budget process plan 2011/12	Date adopted	30/08/2010	30/08/2010				Finance	Operational
		Adopt 2011/12 municipal budget	Date adopted	31/05/2011				31/05/2011	Finance	Operational
		SDBIP for 2011/12 approved by	Date approved	28 days after	approval of budg	et		28 days after	Planning	Operational
		Mayor 28 days after approval of						approval of		
		Budget						budget		
		Compile and submit Annual	Date submitted	31/08/2010	31/08/2010				Finance	Operational
		Financial Statements to the								
		Auditor General	0/ 0	000/	000/	000/	C00/	000/	F:	0
		Compliance with MFMA	% Compliance	60%	60%	60%	60%	60%	Finance	Operational
-	To ensure	requirements (checklist) Compliance with GRAP	% Compliance	90%	n/a	n/a	n/a	n/a	Einanaa	Operational
	effective	Budget vs. Actual	% variance (income)	5%	11/a 5%	11/a 5%	11/a 5%	11/a 5%	Finance Finance	Operational
	expenditure	Buuget vs. Actual	% variance (income) % variance (expenditure)	10%	10%	10%	10%	10%	Finance	Operational
	control	Maintain Fixed assets register	Verification of assets	1076	10 /0	10 /0	10 /0	10 /6	Finance	Operational
		Expenditure incurred in terms of	% variance	5%	5%	5%	5%	5%	Finance	Operational
		cash flow	70 Variance						Tillalice	Operational
	To ensure	Compliance to suplly chain	% compliance	100%	100%	100%	100%	100%	Finance	Operational
	compliance to	management regulations								
	SCM	Implement Financial system for	Date implemented	31/10/2010	-	31/10/2010	-	-	Finance	Operational
	prescripts	SCM	Data of an data	0		24/40/0040		20/00/0044	F:	0
		Update supplier database	Date of update	2	-	31/12/2010	-	30/06/2011	Finance	Operational
		SCM performance reporting	Number of reports submitted	12	3	3	3	3	Finance	Operational
		SCM Policy reviewed	Date of review Total rand value of contracts	31/12/2010 337670804	-	31/12/2010	-	-	Finance	Operational
		Implement BBBEE strategy - targeted spend achieved	awarded	33/6/0804					Finance	Operational
		targeted sperid acmeved	Total rand value of contracts						Finance	Operational
			awarded to SMMEs						Tillance	Operational
			Total rand value of contracts						Finance	Operational
			awarded to BEE suppliers							
			Total rand value of contracts						Finance	Operational
			awarded to women							
			Total rand value of contracts						Finance	Operational
			awarded to youth							
			Total rand value of contracts						Finance	Operational
			awarded to people with							
	-	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	disabilities	202	450	450	150	450	11 10 0	0 " :
Community &	To prevent the	Implement the Foodstuffs,	Number of inspections (food	600	150	150	150	150	Health &	Operational
Social Services	occurrence	Cosmetics and disinfectants Act	premises)	20/06/2014				20/00/20044	Env Serv	Operational
Services	and spread of	Review of Health and Hygiene	Date reviewed	30/06/2011	-	-	-	30/06/2011	Health &	Operational

Development	communicable	Promotion Strategy							Env Serv	
	diseases	Water quality monitoring and	Number of water samples	864	216	216	216	216	Health &	Operational
		assurance							Env Serv	<u> </u>
		Review the Water Services bylaws	Date reviewed	30/06/2011	1	-	-	30/06/2011	Health & Env Serv	Operational
	To mitigate the impact of	Implement the district HIV/AIDS strategy	Date of review	30/06/2011	-	-	-	30/06/2011	Health & Env Serv	Operational
	HIV/AIDS within the District		Number of projects implemented	2	-	1	-	1	Health & Env Serv	Operational
	To ensure sustainable development of the environment	Review Environmental Management policy	Date of review	30/06/2011	-	-	-	30/06/2011	Health & Env Serv	Operational
	To facilitate a swift response to incidents of	Review the disaster management plan	Date of review	31/12/2010	-	31/12/2010		-	Corporat e Services	Operational
	disaster	District disaster management advisory forum	Number of meetings	4	1	1	1	1	Corporat e Services	Operational
		Operational Joint Committees	Response time to a disaster	24 hours	24 hours	24 hours	24 hours	24 hours	Corporat e Services	Operational
	To implement programmes to promote	Outreach programmes for women, youth, senior citizens and people with disabilities	Number of programmes implemented	4	1	1	1	1	Planning	Operational
	women, youth, senior citizens	Develop policy for awarding bursary	Date of adoption	31/12/2010	-	31/12/2010	1	-	Planning	Operational
	and people with disabilities	Bursaries awarded	% implemented	100%	1	-	100%	-	Planning	Operational
	To promote gender equality within the district	Functioning Gender Working Committee	Number of meetings	4	1	1	1	1	Planning	Operational
	To promote	Sporting events held/supported	Number of events	2	1	1	-	-	Planning	Operational
	sport, arts and culture within	Support provided to local sporting structures	R value	400000	100000	100000	100000	100000	Planning	Operational
	the district	Cultural events held/ supported	Number of events	1	-	1	-	-	Planning	Operational

7. CONCLUSION

The 2010/2011 Service Delivery and Budget Implementation Plan (SDBIP) for the uThukela District Municipality is signed as Follows:

TITLE	NAME	SIGNATURE	DATE
MAYOR	Cllr. SM SITHOLE		28 June 2011
MUNICIPAL MANAGER	MR. SSB NKEHLI		28 June 201